



<b>Form PTO-1449</b> (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)	ATTY. DKT. NO. 5053-26401  APPLICANT: Steven E. Bierenbaum  FILING DATE: August 25, 2000	SERIAL NO. 09/648,247  GROUP: 3621
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**U.S. PATENT DOCUMENTS**

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT

**FOREIGN PATENT DOCUMENTS**

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO
<i>P.E.</i>	E1	9237181	09/1997	JP			

**OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)**

<i>P.E.</i>	F1	Deitel & Deitel, C++ How to Program, 1998, Prentice Hall.
	F2	Fabrik A Visual Programming Environment, 1998, ACM Inc.
	F3	Introduction to Visual Basic 5.0 Programming, Last Updated 1999, printed from <a href="http://www.dcs.napier.ac.uk/hci/VB50/home.html">http://www.dcs.napier.ac.uk/hci/VB50/home.html</a> .
	F4	Programmer's Guide Microsoft Visual Basic, 1992, Microsoft.
	F5	"Enterprise Customer Acquisition: CSC Assessment Solutions" CSC Brochure, 1998.
	F6	Basic Aspect Of Squeak And The Smalltalk-80 Programming Language, 22 June, 1998
	F7	Corrano, Helman, Veroff, Data Abstraction And Problem Solving With C++, 1998 Addison Wesley Longman, Inc.
	F8	Scopus and Entrust Technologies to Deliver World's First Secure Customer Care Solution for the Financial Services Market; PR Newswire dated November 5, 1997.

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**GROUP 3600**

EXAMINER: *Shela P. S.*DATE CONSIDERED: *2/24/04*

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

Information Disclosure Statement--PTO 1449 (modified)